



# Revenue Management Memo

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Approved by: Zheng Qiang	Endorsed By: Angel Li	Handled by: Morris Li
From : Pricing & Tariff – Revenue Management		
To : Sales Office/Business Development / A & P/AP / Ecommerce / Call Center /OPS / FOP/ Marketing / PD / Offline / CRD / Corporate Communications / SDD / Duty Desk / IC Desk / FIN / HU Int'l FIN/Ancillary Revenue/		
Copy : Commercial Director / Deputy Commercial Director / RM		

## Checked Baggage Policy and Allowance

(This memo will supersede RM-170501-PT (R5) with effective on 01Aug2019)

Please be advised that free checked in baggage allowance between Zone 1 and Zone 2 with **ticket issue and travel on/after 01Aug2019** will be revised.

### A. General Baggage Rule for free Checked Baggage Allowance

- For calculating charges, the below zone table is used.

Zone 1	Hong Kong / China / Taiwan / Thailand / Vietnam / Indonesia / Cambodia / Malaysia/ Philippines
Zone 2	Japan / Korea / Maldives

#### **i. Between Zone 1 and Zone 2**

Standard Allowance	Free checked Baggage Allowance (Maximum 2 pieces* per passenger)	
	Economy compartment	Business compartment
	30 KG	40 KG

Fortune Wing Club Membership Tier	Free Checked Baggage Allowance	
	Economy compartment	Business compartment
Silver	50 KG (Maximum 2 pieces* per passenger)	60 KG (Maximum 2 pieces* per passenger)
Platinum/Gold	60 KG (Maximum 3 pieces* per passenger)	70 KG (Maximum 3 pieces* per passenger)

\* Size: Up to 62IN / 158CM (Width + Depth + Height = Up to 158CM) per piece

#### **ii. Between Zone 1/ Zone 2 and Saipan/Canada/United States of America**

Standard Allowance	Free checked Baggage Allowance	
	Economy compartment	Business compartment
	2 pieces <sup>1</sup>	2 pieces <sup>2</sup>



Fortune Wing Club Member Tier	Free Checked Baggage Allowance	
	Economy compartment	Business compartment
Platinum/Gold/Silver	3 pieces <sup>1</sup>	3 pieces <sup>2</sup>

<sup>1</sup> Weight: Up to 50LB/ (23KG) per piece; Size: Up to 62IN / 158CM (Width + Depth + Height = Up to 158CM)

<sup>2</sup>Weight: Up to 70LB/ (32KG) per piece; Size: Up to 62IN / 158CM (Width+ Depth + Height = Up to 158CM)

### iii. Free checked Baggage Allowance for Infant without Occupying seat

- 10kg with maximum 2 pieces on all flights

## B. Excess Baggage Charges

The new excess baggage charges will be effective for **departure on/after 01Aug2019**

### a. Oversized Baggage Charges

- USD 150 will be collected for baggage between 62in/158cm and 80in/203cm (sum of the three dimensions)

### b. Overweight Charges

#### i. Between Zone 1 and Zone 2

Per KG	To Zone 1	To Zone 2
From Zone 1	USD\$13 <sup>1</sup>	USD\$20 <sup>1</sup>
From Zone 2	USD\$20 <sup>1</sup>	USD\$20 <sup>1</sup>

1 Or equivalent amount in local currency calculated by IATA IROE (follow the corresponding rounding unit requirement)

#### ii. Between Zone 1/ Zone 2 and Saipan/Canada/United States of America

- USD 150 will be collected for baggage between 50lb (23kg) and 70lb (32kg)
- This is applicable for Economy compartment

## 2 Baggage with excessive weight and size

- Charges shall be accumulated by summing up the charges in point 2 & 3

## 3 Extra Baggage Charges

### i. Between Zone 1 and Zone 2

- Applied for extra piece but Total Weight within Free Checked Baggage Allowance

Per Extra Piece	To Zone 1	To Zone 2
From Zone 1	USD\$30 <sup>1</sup>	USD\$30 <sup>1</sup>
From Zone 2	USD\$30 <sup>1</sup>	USD\$30 <sup>1</sup>



## ii. Between Zone 1/ Zone 2 and Saipan/Canada/United States of America

From/To	Zone 1	Zone 2
Saipan / Canada / United States of America	USD\$200 <sup>1</sup>	USD\$220 <sup>1</sup>

<sup>1</sup> Or equivalent amount in local currency calculated by IATA IROE (follow the corresponding rounding unit requirement)

**Note:**

- The maximum weight and dimensions of any single piece of checked baggage should not be over 32KG (70LB) and 203CM / 80IN (Length + Width + Height) respectively. Overweight and oversize must be repacked or split into lighter units otherwise will not be accepted for carriage.
- Oversized and overweight items will be accepted subject to the availability of the aircraft on the specific flight/day of departure.
- Any baggage that exceeds the free checked baggage allowance will be levied at the airport.
- This policy is for HX operating flights only.

**C. Special Baggage Handling****1. Partly Business class and partly Economy class travel**

- For through journeys where the passenger travels partly on business class and partly on economy class, the free baggage allowance for each portion of travel shall be granted according to each purchased ticket class.
- Where a passenger who has paid the business class fare travels on Economy class, the free baggage allowance shall be given based on that for the Business class service respectively.

**2. For Baggage Allowance and Extra Baggage Charges Policy for multi-sector journey involving various airlines**

- For most circumstances, baggage rule will be determined by the definition of "Most Significant Carrier" (MSC) which refers to IATA Resolution 302 effective since 1Apr2011.
- Most Significant Carrier (MSC) determines which baggage rule applies for travel more than one carrier in the journey.
- The baggage rule will count between two points which refers the point where the baggage check-in is started and the point where the baggage is collected.
- The baggage rule will between two points for the whole journey will be governed by IATA definition of Most Significant Carrier (MSC) concept.
- For detail on baggage allowance and extra baggage charges for codeshare flight, please refer to GDS
- There are exceptions if United States of America and Canada defined as the travel start OR final destination in the whole journey.
- IATA Tariff Table Reference as below

IATA Tariff Definition	Area 1	Area 2	Area 3
IATA Tariff Area	North America / Central America / South America / Hawaii	Europe / Middle East / Africa	Asia / Southwest Pacific / Guam / Saipan
IATA Sub-Tariff Area	United States of America / Mexico / Caribbean / Central America / South America	Europe / Middle East / Africa	Japan / Korea / South East Asia / South Asian Sub-Continent / Southwest Pacific



- h. 5 Scenario apply as the IATA definition of “Most Significant Carrier” (MSC)
- The first carrier that crosses a tariff area defines as MSC if the flight travel across an IATA tariff
  - The first carrier that crosses a tariff area defines as MSC if the flight travel across a IATA Sub-Tariff Area, even the flight does not cross an IATA tariff area
  - The first carrier that crosses a tariff area defines as MSC if the flight travel across an international border, even the flight does not cross an IATA tariff area
  - Exception if United States of America are defined as the travel start OR final destination in the whole journey
    - US DOT Order 2009-9-20 (05Oct2009)
    - For passengers whose ultimate ticketed origin or destination is a U.S. point, the baggage provisions selected at the beginning of the itinerary shall apply throughout the itinerary, regardless of stopovers, and
    - In the case of code-share flights that include a point in the United States of America, the Most Significant Carrier (MSC) shall be the Marketing Carrier.
  - Exception if Canada are defined as the travel start OR final destination in the whole journey
    - Canadian Transportation Agency’s (Agency) Interline Baggage Rule for Canada, effective for tickets issues on or after 01April2015
    - That a single set of baggage rules will be applied throughout a passenger's interline itinerary issued on a single ticket whose origin or ultimate ticketed destination is a point in Canada, regardless of stopovers. <sup>#1</sup>
    - The carrier whose designator code is identified on the first flight segment of the passenger's interline ticket (i.e. the selecting carrier) will select the baggage rules which will apply for the entire interline itinerary <sup>#2</sup>
    - For international itineraries, including domestic segments of an international itinerary, only the baggage rules of carriers with tariffs on file and in effect with the Agency are eligible to be selected for application per #1 and #2.

### **3. For Sporting Equipment, Pets, Mobility Aids & Musical instruments**

Refer to the individual circular which issued by SDD

### **4. Out of scope**

For any situation that has not been covered by this memo, please contact call center for assistance.

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